LIMITED LIFETIME STRUCTURAL WARRANTY

Mannington warrants that your Mannington Hardwood flooring will be free from manufacturing defects and, for the life of the product, when used under normal household conditions*, will not:

- Buckle
- Warp
- Twist
- Separate at the plies due to glue bond failure

*"Normal household conditions" means those daily activities commonly associated with residential use and maintained according to Mannington Hardwood maintenance procedures.

LIMITED LIFETIME SUBFLOOR BOND WARRANTY

Mannington warrants that, when installed according to Mannington's installation guidelines using Mannington Ultra-Spread EZ or Ultra-Spread Mastics, and when used under normal household conditions*, your Mannington Hardwood flooring will not release from the subfloor during the life of the product.

*"Normal household conditions" means those daily activities commonly associated with residential use.

LIMITED ULTRAWEAR® FINISH WARRANTY FOR RESIDENTIAL USE

Mannington warrants that its factory applied ULTRAWEAR® Plus finish, when used under normal household conditions*, will not wear through or peel during the warranty period applicable to the product series of the Mannington Hardwood flooring you have purchased. See the Finish Warranty Guide below for the warranty period applicable to your floor.

*"Normal household conditions" means those daily activities commonly associated with residential use.

LIMITED ULTRAWEAR FINISH WARRANTY FOR COMMERCIAL USE

Please refer to Mannington's LIMITED ULTRAWEAR® Commercial Warranty for further details.

LIMITED PRE-INSTALLATION REPLACEMENT WARRANTY

Prior to installation, Mannington will replace (up to a maximum of 6 months after date of purchase) any Mannington Hardwood flooring plank which does not meet with your satisfaction. Simply return the plank to your Mannington retailer, and you will be given a replacement. This warranty does not apply to Mannington Harrington Oak or Jamestown Oak flooring products.

LIMITED 2 TIME SANDING WARRANTY

We warrant to you (the original purchaser) that the following products may be professionally sanded and refinished at least 2 times as specified by product is proper sanding and refinishing procedures are followed as specified by the National Wood Flooring Association (www.nwfa.org).

- Atlantis Prestige
- American Hardwood ¾

FINISH WARRANTY GUIDE

The following Mannington Hardwood Flooring products are warranted for a period of 25 years from the date of purchase under Mannington's Limited ULTRAWEAR® Finish Warranty for Residential use:

American Hardwoods 3/4"*; Atlantis; Atlantis Prestige; Blue Ridge Hickory; Chesapeake Hickory; Hampton Hickory; Hayworth; Heritage Hickory*; Inverness Collection*; Mayan Pecan; Montana Oak; Oregon Oak; Ravenwood Birch; Heirloom Hickory; and Washington Cherry.

The following Mannington Hardwood flooring products are warranted for a period of 15 years from the date of purchase under Mannington's Limited ULTRAWEAR® Finish Warranty for Residential Use:

American Hardwoods 3/8"*; American LockSolid; Arrow Rock; Marrakech Oak; Marrakech Hickory; Mountain View Hickory; New Hampshire Hickory; Jamestown Oak; Madison Oak 3" and 5"; Madison Maple; Savannah; and Castle Rock Oak/Birch/Hickory.

Mannington's Harrington Oak flooring product is warranted for a period of 10 years following purchase under Mannington's Limited ULTRAWEAR® Finish Warranty for Residential Use.

Please refer to Mannington's True Bamboo™ maintenance and warranty sheet for information regarding True Bamboo™.

*Also qualifies for Mannington's Quantum Guard HP 5-Year Commercial Finish warranty

REMEDIES AVAILABLE TO YOU

If your floor fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option, (i) repair without charge the affected planks to conform to the warranty;(ii) replace the affected planks without charge with planks of equal value and/or quality. If your floor was installed by a professional flooring contractor hired by you, Mannington will also pay for the professional labor cost to install your replacement planks. Mannington will not pay for the removal or replacement of cabinets, appliances or other fixtures.

Replacement planks are warranted hereunder only for the remaining time of the original warranty and are not warranted to match in color, grain, and gloss with your existing floor.

Flooring that fails to perform as stated in the Limited Lifetime Subfloor Bond Warranty will be repaired or replaced only one time.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE.

UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE.

Note: Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.

Note: Some States or Provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY MANNINGTON COVERING THIS PRODUCT.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State in the U.S. or Province to Province in Canada.

IF YOU HAVE A WARRANTY CLAIM ...

Contact your retailer and describe the problem. In many instances, the retailer can provide you with a solution to correct the situation.

If you need additional assistance or wish to file a claim, simply call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787). Proof of purchase is necessary (store receipt) to verify all warranty claims.

Our representatives will provide you with helpful information to address your concern, or walk you through the easy steps to file a claim. We will make every effort to ensure that your claim is processed quickly and fairly.

You may also write to us at:
Mannington Mills, Inc. Attn: Customer Care
P.O. Box 30
Salem, NJ 08079
E-mail: service@mannington.com

For your reference, fill in the following information and keep this sheet:

Product Sku: _____

Purchase Date: _____

Retailer where you purchased your Mannington Hardwood Floor: _____

Store Name: _____

Store Phone Number: _____

LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- The Limited Warranties set forth herein apply only to flooring purchased after January 1, 2011. Proof of purchase is necessary to verify all warranty claims.
- The Limited Warranties do not apply to "seconds," "off goods," economy grade, cabin grade or shop grade products.
- The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
- The Limited Warranties do not cover conditions or defects, including buckling, caused by improper installation, the use of improper adhesives; inadequate, uneven or irregular subflooring or improper sub-floor preparation; or by the failure to follow Mannington's installation guidelines, which are included in the product cartons and can be obtained by calling Mannington at 1-800-FLOOR-US (1-800-356-6787).
- The Limited Warranties do not cover gapping of planks.
- The Limited Warranties do not cover construction related damage.
- The Limited Warranties do not cover planks that have been installed with obvious visual defects.
- The Limited Warranties do not cover noises, such as popping, crackling, or squeaking.
- The Limited Warranties do not cover damage caused by insects.
- The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:
  - loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
  - damage resulting from failure to follow floor care instructions.
  - marks, scuffs, scratches, gouges, dents or cuts, including without limitation, those caused by pets.
  - damage caused by burns, flooding, fires and other accidents.
  - damage caused by abuse (i.e. dragging objects across the floor without proper protection)
  - wear caused by pebbles, sand and other abrasives.
  - damage caused by caster wheels or vacuum cleaner beater bars.
  - use of rubber backed mats, latex-backed or coco fiber mats or mats that are not labeled as "non-staining."
  - failure to support furniture with floor protectors that are at least one inch in diameter, made of non-staining felt or non-pigmented hard plastic, rest flat on the floor and are replaced regularly.
- The Limited Warranties do not cover fading or discoloration from heat or sunlight.
- For purposes of the Limited ULTRAWEAR® Finish Warranty for Residential Use, "wear through" means complete loss of the Mannington wear layer.
- The limited Warranties do not cover variations of color, shade or texture of the floor you purchase from those shown on samples or photographs.
- Use of Mannington Hardwoods flooring in environments that are excessively dry, excessively humid, or prone to dramatic variations in humidity may result in small cracks in the planks which may affect your floor's finish. This condition, known as "checking," is not covered by the Limited Warranties.
- The Limited Lifetime Subfloor Bond Warranty does not apply unless the subfloor is visually dry at the time of installation and does not have a history of moisture problems.

MANNINGTON FLOOR CARE INSTRUCTIONS

- Wood flooring performs best in climate-controlled interior environments. A permanent HVAC unit should be operational in order to provide consistent room temperature between 60° and 80°F (16° to 27°C) and a humidity level of 35% to 50% Temperature and humidity should be controlled for the life of the flooring.
- Sweep or vacuum regularly, since built-up grit can damage the finish and surface of hardwood. The vacuum head must be a brush or felt type. Be certain the wheels of the vacuum are clean and do not damage the finish. Do not use a vacuum with a beater bar head.
- Remove spills promptly using a soft cloth and cleaning products recommended by Mannington.
- Never mop or flood your floor with water or other products. This can severely damage the flooring.
- The use of Mannington maintenance and floor-care products is highly recommended.
- Do not use oil soaps, liquid or past wax products or other household cleaners that contain lemon oil, tung oil or ammonia.
- Keep pet's nails trimmed and paws clean and free of dirt, gravel, grease, oil and stains.
- Use a dolly and protective sheets of plywood when moving heavy objects.
- Make certain furniture casters and floor protectors are clean and operate properly (a minimum of 1" continuous width is recommended).
- Remove shoes with spiked or damaged heels before walking on the floor.
- Exposure to the sun and UV rays accelerates the oxidation and aging of hardwood and fabrics. This causes the stain and/or hardwood to fade and/or change color. We recommended you rearrange rugs or furniture periodically so the floor ages evenly.
- Your floor will wear more evenly if you use area rugs in heavily traveled areas and pivot-points (i.e. stair landings, room entries, etc.).
- Use dirt-trapping walk-off mats at all exterior doors to keep sand, dirt, grit, grease and oil outside.