

# 72 Hour SpillShield™ Warranty – Restoration® Series

This warranty applies solely to the Mannington Restoration® laminate product series with SpillShield™ technology.

Any product within the Restoration® series will not be damaged by topical, localized spills provided they are removed within 72 hours.

The following terms and conditions apply to this extended warranty:

1. All existing Mannington Laminate warranty conditions apply. For further details, please visit <http://www.mannington.com/Residential/Laminate/Warranty>
2. The warranty applies only to the first owner and first installation of the Products and may not be transferred. This warranty applies only to first quality product purchases made after the edition date of these warranty conditions for the designated time period when the product is installed indoors. The laminate may not be installed in areas of extremely high temperatures or humidity such as saunas and swimming pool areas. The product may be installed in full bathrooms provided a silicone edge sealant is applied along all vertical walls and surfaces such as tubs and showers.
3. Any planks that are cut on the ends or sides must have the SpillShield™ solution and/or a high-quality silicone edge sealant applied.
4. This warranty applies only to defects inherent to the material supplies. It includes the delamination of the wear layer, but does not include wear along the edges of the planks less than 3/16" from the edge. Mannington will repair or replace the product, at its option. When replacement of the flooring is made, only new flooring from the current product range at the time the complaint is upheld will be supplied by the retailer or contractor. Responsibility under this warranty only applies to hidden defects. Flooring planks installed with obvious visual defects are not covered under this warranty.
5. This warranty does not apply to laminate flooring that has been put to abnormal use or abused in any way. These conditions may include, but are not limited to:
  - a. Water damage from storms, floods, or excessive plumbing leaks
  - b. Damage caused by negligence
  - c. Damage caused by improper alterations of the product
  - d. Damage caused by moisture standing on the floor for a period of greater than 72 hours or the use of inappropriate cleaning products. Prolonged moisture exposure exceeding 72 hours could damage your laminate flooring.
  - e. Damage caused by water or moisture trapped beneath the floor including, but not limited to, hydrostatic pressure or other conditions that result in water or moisture originating below the floor.
6. This warranty covers only the flooring panels and professional replacement. Mannington will not be responsible for any loss of time, inconvenience, expenses, or other damages caused by or resulting from a problem about which a claim is made.

## IF YOU HAVE A WARRANTY CLAIM...

Contact your retailer and describe the problem. In many instances, the retailer can provide you with a solution to correct the situation.

If you need additional assistance or wish to file a claim simply call Mannington Customer Care at 1-800-FLOORUS (1-800-356-6787) or visit us at [www.mannington.com](http://www.mannington.com). Proof of purchase is necessary (store receipt) to verify all warranty claims.

Our representatives will provide you with helpful information to address your concern, or walk you through the easy steps to file a claim. We will make every effort to ensure that your claim is processed quickly and fairly.

You may also write to us at:

Mannington Mills, Inc. Attn: Customer Care  
P.O. Box 30  
Salem, NJ 08079  
E-mail: [service@mannington.com](mailto:service@mannington.com)

For your reference, fill in the information and keep this sheet handy:

SKU number: \_\_\_\_\_

Purchase date: \_\_\_\_\_

Retailer where you purchased your  
Mannington Laminate Floor: \_\_\_\_\_

Store phone number: \_\_\_\_\_

## LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- Mannington's Limited Warranties apply only to floors purchased after January 15, 2017. Proof of purchase is necessary to verify all warranty claims.
- The Limited Warranties do not apply to "seconds" or "mill trial" grade products.
- The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
- The Limited Warranties do not cover conditions or defects caused by improper installation, the use of improper adhesives, inadequate sub-flooring or improper sub-floor preparation.
- The Limited Warranties apply only to products installed indoors.

The Limited Warranty that Mannington's Laminate Flooring panels will resist water damage is subject to the following:

- The Limited Warranty covers only topical moisture resulting from normal household use, such as wet shoes, liquid spills, or dripping while exiting the bath tub or shower, provided such topical moisture is removed within 72 hours.
- The Limited Warranty excludes damaged caused by flooding or continuous running water or other liquids.
- The Limited Warranty does not apply to panels installed in wet areas unless they are installed in accordance with Mannington's recommended installation guidelines for wet areas as set forth in the Mannington Professional Installation Guide, a copy of which may be obtained by calling 1-800-FLOOR-US (1-800-356-6787).
- The Limited Warranties do not cover construction-related damage.
- The Limited Warranty does not cover damage due to fluids of any source or type that are not removed within 72 hours.
- The Limited Warranties do not cover panels that have been installed with obvious visual defects.
- The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:
  - loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
  - damage resulting from failure to follow floor-care instructions.
  - scuffs, scratches, cuts, chipping, indenting or similar damage caused by gliders, castor wheels, vacuum cleaner beater bars, toys, or other objects.
  - damage caused by chemicals, burns, fires and other accidents.
  - damage caused by abuse (i.e. dragging heavy or sharp objects across the floor without proper protection).
  - failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic. Protectors must be at least one inch in diameter and rest flat on the floor.
- The Limited Warranties do not cover variations of color, shade or texture of the panels you purchase from those shown on samples or photographs.
- The Limited Warranties for light commercial use do not cover panels that have been stored or installed in areas that are persistently wet (e.g. saunas or pool areas).

- Laminate flooring is intended to be free-floated, and therefore should not be bound at anytime. If a heavy object is placed on the flooring, and a buckle area is formed, then Mannington recommends the object is moved to a different location.

## MANNINGTON FLOOR CARE INSTRUCTIONS

A Mannington Laminate Floor is the closest thing there is to a "maintenance-free" floor. The melamine-impregnated surface with aluminum oxide makes it resistant to dirt and dust.

**IMPORTANT** – The laminate surface may have residual wax from the manufacturing process or from the package. The first and only cleaning should be done with a cloth or mop (micro-fiber or terry cloth hooded) slightly dampened with original Windex® (blue), rubbing alcohol, or Simple Green®. This will remove the wax. Once the wax is removed, the recommended maintenance should be ordinary vacuuming or sweeping, and cleaning with Mannington Ultra Clean®.

Ordinarily vacuuming or sweeping is usually sufficient to keep the floor clean. If needed, occasionally clean with a cloth or mop (micro-fiber or terry cloth hooded) slightly dampened with Mannington's Ultra Clean System.

Mannington does not approve the use of steam-based cleaners for Laminate Floors.

### IMPORTANT TIPS:

- Never flood the floor with water.
- Do not use soap-based detergents, as these may leave a dull finish on your floor.
- Do not use abrasive cleaners, steel wool or scouring powder, as these may scratch your floor.
- Never wax, polish, sand or lacquer a Mannington Laminate Floor.
- Use doormats outside each entrance to your home to prevent dirt, sand, grit and other substances such as oil, asphalt and driveway sealer from being tracked onto your floor.
- For furnishings, use wide-bearing, non-staining floor protectors, such as clear, hard plastic or non-staining felt protectors for heavy furnishings.
- Promptly remove all liquid spills.

The overall stain resistance of our Mannington Laminate Floors is excellent and most spills will wipe off quickly and easily with a clean, white cloth. Removing certain substances may take a little extra effort, as outlined in the chart below.

## Maintenance Chart

STAIN PROBLEM	PROCEDURE
Juice, Wine, Grease, Chocolate	Dampen a rag with Mannington Ultra Clean and spot clean.
Crayon, Cigarette Burns, Asphalt, Shoe Polish, Paint, Ink, Dried Foods, Nail Polish	Dampen rag with alcohol or nail polish remover and spot clean.
Candle Wax, Chewing Gum	Allow to harden and gently scrape with plastic scraper.

For items not covered by the chart, call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787).